







#### **KEEP IN MIND**

- •You have 24-hour access to account information at portal.myaxisplus.com.
- Keep all your receipts in the event you need to verify expense eligibility.
- Your AxisPlus® debit card must be used at authorized merchants.
- •You can only use your AxisPlus® debit card up to the amount available in your account. Any charge over this amount will cause the entire transaction to be denied.

The AxisPlus® debit card is issued by Bancorp Bank, and is intended to have limited utility. At the request of Bancorp Bank, use of this card is authorized for specific types of purchases as set forth in your plan document(s). It cannot be used at other Visa® acceptance

### **GET CONNECTED TO YOUR EMPLOYEE BENEFITS**

www.portal.myaxisplus.com



# REIMBURSEMENT AS EASY AS





### EFFORTLESS REIMBURSEMENT

With the AxisPlus® debit card you can reduce your out-of-pocket expenses and the hassle of waiting for a reimbursement check by paying for your health care expenses at qualified locations that accept Visa®.

Simply use your AxisPlus® debit card for eligible goods and services like you would a normal debit card. Expenses are paid directly from your reimbursement account.

#### **ADVANTAGES OF AXISPLUS**

Pay directly from your reimbursement account

No claim forms, or reimbursement checks

Check your balance at portal.myaxisplus.com

Fully integrated with industry standard IIAS

Connect your AxisPlus® debit card to your:

Flexible Spending Account

Dependent Care Reimbursement

Parking/Transit Reimbursement Account

Health Reimbursement Arrangement

Health Savings Account

#### Where can I use my AxisPlus® debit card?

Your AxisPlus® debit card gives you hasslefree reimbursement for eligible expenses at qualified locations, such as:

Hospitals

Physician Offices

Dental Offices

Vision Service Locations

Pharmacies

Daycare Facilities

#### What expenses are eligible?

Anything from hospital stays and doctor visits to prescription drugs, eyeglasses, and daycare services—depending on the benefits plan(s) offered by your employer.

Keep in mind that you are responsible for how you use your AxisPlus® debit card. Be sure to check with AxisPlus Benefits™ if you are unsure about the eligibility of an expense.



#### MOST COMMON QUESTIONS

#### How is the AxisPlus® debit card different?

For the most part, your AxisPlus® debit card works just like a traditional debit card, with three important differences:

- **1.** There is no PIN. When given the option between debit and credit, choose credit.
- **2.** Use is limited to eligible merchants/ expenses as determined by the benefit account you select.
- **3.** Your AxisPlus® debit card cannot be used at an ATM or for "cash back" when making a purchase.

## What if I don't have enough money in my account for a purchase?

If you know your remaining balance, a split tender transaction can occur and the difference would be paid out-of-pocket.

Otherwise the transaction will be denied.

### What if my doctor or daycare provider doesn't accept Visa®?

You'll need to pay with cash or check and submit a receipt to AxisPlus Benefits™ for reimbursement.

